Find your healthy place

With care designed to help you thrive





Go where you feel like your best self

We can help you get to your healthy place – no matter where it is. Care at Kaiser Permanente feels easier and faster, with the help of connected caregivers, more ways to get care, and support for the whole you. Welcome to care that fits your life.

Important open enrollment dates for 2022

- The open enrollment period for 2022 coverage runs from November 1, 2021, through January 15, 2022.
- You can change or apply for coverage through Kaiser Permanente, or we can help you apply through Maryland Health Connection.
- For coverage that starts on January 1, 2022, we must receive your Application for Health Coverage and first month's premium no later than December 15, 2021.

Enrolling during a special enrollment period

- Are you getting married, moving, or losing your health coverage? You can also enroll or change your coverage at other times throughout the year if you have a qualifying life event.
- Visit kp.org/specialenrollment for a list of qualifying life events and instructions.

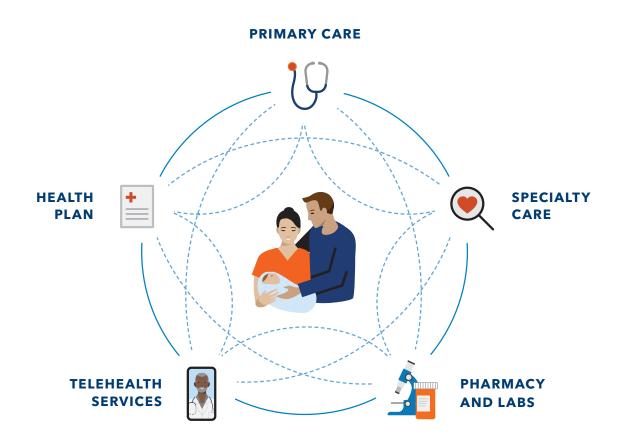
Want to talk? We're here to help.

A Kaiser Permanente enrollment specialist can answer your questions – like where to get care or what healthy extras are included. Call **1-800-494-5314** (TTY **711**).



Built to make your life easier

Kaiser Permanente combines care and coverage – which makes us different than your other health care options. Your doctors, hospitals, and health plan work together to make high quality health care easier to get. That means you'll have peace of mind knowing care for your total health is there when and where you need it – from your doctor's office to your living room. To see what it's like to be a member, visit kp.org/myhealthyplace.



Care centered around you

Care at Kaiser Permanente isn't one-size-fits-all. Our physician-led teams work together to make sure the care you get is tailored to your needs. Your Kaiser Permanente care team is all part of the same network, making it easier to share information, see your health history, and deliver high-quality, personalized care – when and where you need it.

Your healthy place should reflect who you are

We believe your story, background, and values are as important as your health history. To help deliver care that's sensitive to your culture, ethnicity, and lifestyle, we:

- Hire doctors and staff who speak more than one language
- Offer phone interpretation services in more than 150 languages
- Improved health outcomes among diverse populations for conditions like high blood pressure, diabetes, and colon cancer¹



Convenient ways to get what you need

You've got more ways to get quality care than ever before, so it's easier to stay on top of your health.

Video or phone appointment



Schedule a face-to-face video visit or phone appointment with a Kaiser Permanente care professional team and any specialists you've been referred to.^{2,9}

In-person care



We offer same-day, next-day, after-hours, and weekend services at many of our locations.³

Email



Message your Kaiser Permanente doctor's office with nonurgent questions and get a reply usually within 2 business days.

Prescription delivery



Use the Kaiser Permanente app to fill prescriptions for delivery or same-day pickup.⁴

24/7 advice



Get on-demand support with 24/7 care advice by phone.

E-visit



Use our online symptom checker for certain conditions and get personalized care advice within a few hours.

Care away from home



You're covered for emergency care anywhere in the world. When you're not in a Kaiser Permanente area, get urgent care from any provider, including MinuteClinic locations (in select CVS and Target stores) or Concentra urgent care centers.

Telehealth is covered at no additional cost with most plans⁵

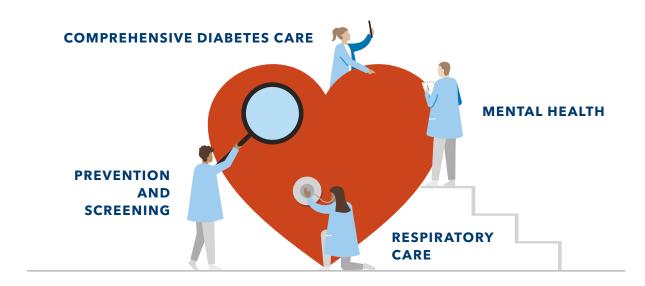
Telehealth has been part of how we deliver care for years, making it easier for our members to connect virtually to care during the pandemic. Our members had 15 million more care encounters in 2020 than in 2019.



Industry-leading clinical quality

We're known for catching problems early with preventive care. But if your health needs serious attention, our specialty care has you covered.

In 2020, Kaiser Permanente led the nation as the top performer in 34 effectiveness-of-care measures. The closest national competitor led in only 17.7



Specialty care when you need it

No matter your needs – mental health, maternity, cancer care, heart health, and more – you'll have access to great doctors, advanced technology, and evidence-based care to help you recover quickly.

A comprehensive approach to care

With one of the largest multispecialty medical groups in the country, we can help connect you with the right specialist who will create a personalized plan for your care. To learn how our specialists work together in a connected system, visit **kp.org/specialtycare**.

Support for ongoing conditions

If you have a condition like diabetes or heart disease, you can enroll in a disease management program for personal coaching and support. With a well-rounded approach backed by proven best practices and advanced technology, we'll help you get the care you need to continue living life to the fullest.

A better experience from the start

We guide you through each step of joining Kaiser Permanente, so you get the care you need without missing a beat.



Search profiles to find the right doctor

Our online doctor profiles let you browse the many doctors and locations in your area, even before you enroll. So you can join knowing you've found a doctor who fits your needs.

Transition your care

Easily move prescriptions and schedule a visit with a doctor who's close to your home, work, or school. From day one, you'll have the support you need to help reach your health goals.



Connect to care online

After you enroll, create an account at **kp.org** and download the Kaiser Permanente app.⁹ Then manage your health on your schedule – whenever, wherever.

Health care doesn't have to be confusing

If you don't know an HMO from an HSA, you're not alone. But rest assured – we're here to make health care easier to understand. Get help learning the basics at **kp.org/learnthebasics**.



Making the most of your membership

Good health goes beyond the doctor's office. Find your healthy place by exploring some of the convenient features and extras available to members.⁸ Many of these resources are available at no additional cost.



Kaiser Permanente app

Manage your health 24/7 – schedule appointments, email your doctor's office with nonurgent questions, order most prescription refills, see most test results, read your doctor's notes, and more.⁹



Acupuncture, massage therapy, chiropractic care

Enjoy reduced rates on services to help you stay healthy.



Discounts for members

Enjoy discounts on products and services that can help you stay healthy – like gym memberships, massage therapy, and more. Explore your options at **kp.org/choosehealthy**.



Healthy lifestyle programs

Connect to better health with online programs to help you lose weight, quit smoking, reduce stress, and more.



Wellness coaching

Get help reaching your health goals by working one-on-one with a wellness coach by phone.

Extras for your total health



Use meditation and mindfulness to build mental resilience, reduce stress, and improve sleep.



Set mental health goals, track progress, and get support managing depression, anxiety, and more.

CLASSPASS

Choose from thousands of on-demand workout videos and get reduced rates on livestream and in-person classes.

Care meets you where you are

When you're a member, you get access to our doctors and facilities – conveniently located near where you live, work, and play. And when you can't come to us, you can get the care you need when you need it.²



VIRTUAL CONNECTIONS

between members and their care teams in 2020¹⁰



23,597
DOCTORS AND SPECIALISTS

connected to easily share the latest medical advancements

763

HOSPITALS AND MEDICAL OFFICES



with many services often under one roof, so you can get everything done quickly



12.5M

MEMBERS

covered for care needs in mind and body



39M

PRESCRIPTION DELIVERIES

to members' homes in 2020, usually within 3 to 5 days

9



AREAS

to get Kaiser Permanente care in person – California, Colorado, Georgia, Hawaii, Maryland, Oregon, Virginia, Washington, and Washington, D.C.

Your choice of doctors and locations

Visit **kp.org/doctors** to see all Kaiser Permanente locations near you and browse our online doctor profiles. You can choose your personal doctor and change anytime, for any reason.



Choosing your health plan

We offer a variety of plans to help fit your needs and budget. All of them offer the same quality care, but the way they split the costs is different.

Virtual plans - gold and silver

With a virtual plan, your monthly premium is lower, and you'll start most care with a virtual visit. Connect to care how you want – choose from 24/7 online chat or advice phone line, e-visit, scheduled video visit, phone appointment, or email for nonurgent issues, all at no additional cost. You'll get the care and prescriptions you need, or help finding in-person care.

Copay plans – platinum and gold

Copay plans are the simplest. You know in advance how much you'll pay for care like doctor visits and prescriptions. This amount is called your copay. Your monthly premium is higher, but you'll pay much less when you get care.

Deductible plans – gold, silver, bronze, and catastrophic

With a deductible plan, your monthly premium is lower, but you'll need to pay the full charges for most covered services until you reach a set amount, known as your deductible. Then you'll start paying less – a copay or coinsurance. Depending on your plan, some services, like office visits or prescriptions, may be available at a copay or coinsurance before you reach your deductible.

HSA-qualified high deductible health plans – silver and bronze

HSA-qualified deductible plans are deductible plans with a special feature. With this plan, you can set up a health savings account (HSA) to pay for health costs like copays, coinsurance, and deductible payments. And you won't pay federal taxes on the money in this account. You can use your HSA anytime to pay for care, including some services that may not be covered by your plan, such as eyeglasses or adult dental.¹¹ And if you have money left in your HSA at the end of the year, it will roll over for you to use the next year.

Example of your costs for care

Let's say you hurt your ankle. You visit your personal doctor, who orders an X-ray. It's just a sprain, so the doctor prescribes a generic pain medication. Here's an example of what you'd pay out of pocket for these services with each type of health plan.

Plan name	Office visit	X-ray	Most generic drugs (Tier 1)
KP MD Gold Value 0/20/Vision (no deductible)	\$20 (waived for children under 5)	\$65	\$10*
KP MD Silver Virtual Forward 4000/Off (\$4,000 deductible)	Virtual care no charge; First visit in person no charge, and additional visits in person \$55 after deductible ^{‡‡}	30% after deductible	\$20*
KP MD Bronze 6900/0%/HSA/ Vision (\$6,900 deductible)	No charge after deductible	No charge after deductible	No charge after deductible

^{*} Mail order: 90-day supply of qualified prescriptions for the cost of a 60-day supply.

The cost estimates above are from **kp.org/treatmentestimates**. Visit this site anytime to get an idea of what the charges for common services might be before you reach your deductible.

Do you qualify for financial help?

You may be eligible for federal or state financial assistance to help you pay for care or coverage. Visit **buykp.org/apply** for details.



^{‡‡} Virtual Forward offers virtual care at no charge; includes unlimited access to Chat, email, E-visits, phone and video visits.

Understanding the plans: benefit highlights

The charts on the next few pages show you a sample of each plan's benefits. Review the diagram below to help you understand how to read those charts.

Here's a quick look at how to use the chart

	KP E
Benefit highlights	KP MD Silver Value 2500/35/Vision KP MD Silver Value
.	2500/35/Vision/Off
Plan type	Deductible
Annual medical deductible (individual/family)	\$2,500/\$5,000
Annual out-of-pocket maximum (individual/family)	\$8,250/\$16,500
Benefits	
Virtual care	
Chat, Email, E-visit, Phone, and Video visit	No charge
Preventive care	•
Routine physical exam, mammograms, etc.	No charge
Outpatient services (per visit or procedure)	
Primary care office visit	\$35 (waived for children under 5)
Specialty care office visit	\$55
Most X-rays	\$70
Most lab tests	\$50
MRI, CT, PET	35% after deductible
Outpatient surgery	35% after deductible
Mental health visit	\$35 (individual therapy)
Inpatient hospital care	
Room and board, surgery, anesthesia, X-rays, lab tests, medications, mental health care	35% after deductible
Maternity	
Routine prenatal care visit, first postpartum visit	No charge
Delivery and inpatient well-baby care	35% after deductible
Emergency and urgent care	
Emergency Department visit	35% after deductible
Urgent care visit	\$55
Prescription drugs (up to a 30-day supply)	
Most generic drugs (Tier 1)	\$20*
Most preferred brand name drugs (Tier 2)	\$60*
Non-preferred drugs (Tier 3)	35% after \$800 pharmacy deductible per member‡
Specialty drugs (Tier 4)	35% after \$800 pharmacy deductible per member up to \$150 maximum per 30 day prescription
Whole health	
Healthy services	Vision exams are included with your plan. Visit our Optical Centers for your glasses & contacts. Visit kp2020.org for more information. Explore our broad range of self-care resources designed to help you thrive in mind, body, and spirit. Visit kp.org/selfcare for more details.

^{*} Mail order: 90-day supply of qualified prescriptions for the cost of a 60-day supply.

Offered through Kaiser Permanente Offered through the health benefit exchange, Maryland Health Connection

Annual deductible

You need to pay this amount before your plan starts helping you pay for most covered services. Under this sample plan, you'd pay the full charges for covered services until you reach \$2,500 for yourself or \$5,000 for your family. Then you'd start paying copays or coinsurance.

Annual out-of-pocket maximum

This is the most you'll pay for care during the calendar year before your plan starts paying 100% for most covered services. In this example, you'd never pay more than \$8,250 for yourself and no more than \$16,500 for your family for your copays, coinsurance, and deductible in a calendar year.

Preventive care at no additional charge

Most preventive care services—including routine physical exams and mammograms—are covered at no additional charge. Plus, they're not subject to the deductible.

Covered before you reach the deductible

With some services, you'll only pay a copay or coinsurance, regardless of whether you've reached your deductible. Under this plan, primary care visits are covered at a \$35 copay (waived for children under 5)—even before you meet your deductible. With our Silver deductible plans, primary care, specialty care, and urgent care visits all are covered before you reach the deductible.

Coinsurance

After reaching your deductible, this is a percentage of the charges that you may pay for covered services. Here, you'd pay 35% of the cost per day for your inpatient hospital care after you reach your deductible. Your plan would pay the rest for the remainder of the calendar year.

Copay

This is the set amount you pay for covered services, usually after you reach your deductible. In this example, you'd start paying a \$55 copay for urgent care visits, whether or not you have met your deductible.

[‡] The cost of diabetes, HIV, or AIDS medications will not exceed \$150 per 30-day supply; If there is a deductible, it will still apply.

Financial assistance options are available for certain plans, and for Native Alaskans and American Indians on marylandhealthconnection.gov.

Offered through the health benefit exchange, Maryland Health Connection

	KP E	KP E	KP E	KP E	KP E
Benefit highlights	KP MD Bronze 7500/40%/Vision	KP MD Bronze 6900/0%/HSA/Vision	KP MD Bronze Value 6700/40/Vision	KP MD Silver 6000/40/Vision KP MD Silver 6000/40/Vision/Off	KP MD Silver Virtual Forward 4000 KP MD Silver Virtual Forward 4000/Off
Plan type	Deductible	HSA-qualified	Deductible	Deductible	Deductible
Annual medical deductible (individual/family)	\$7,500/\$15,000	\$6,900/\$13,800	\$6,700/\$13,400	\$6,000/\$12,000	\$4,000/\$8,000
Annual out-of-pocket maximum (individual/family)	\$8,700/\$17,400	\$6,900/\$13,800	\$8,700/\$17,400	\$8,500/\$17,000	\$8,550/\$17,100
Benefits					
Virtual care					
Chat, Email, E-visit, Phone, and Video visit	No charge	Chat, Email, E-visit: No charge. Phone and Video visit: No charge after deductible	No charge	No charge	No charge
Preventive care					
Routine physical exam, mammograms, etc.	No charge	No charge	No charge	No charge	No charge
Outpatient services (per visit or procedure)					
Primary care office visit	40% after deductible	No charge after deductible	\$40 (waived for children under 5)	\$40 (waived for children under 5)	Virtual care no charge; First visit in person no charge, and additional visit in person \$55 after deductible#
Specialty care office visit	40% after deductible	No charge after deductible	\$50 after deductible	\$60	\$75 after deductible
Most X-rays	40% after deductible	No charge after deductible	40% after deductible	\$70	30% after deductible
Most lab tests	40% after deductible	No charge after deductible	40% after deductible	\$50	\$75 after deductible
MRI, CT, PET	40% after deductible	No charge after deductible	40% after deductible	35% after deductible	30% after deductible
Outpatient surgery	40% after deductible	No charge after deductible	40% after deductible	35% after deductible	30% after deductible
Mental health visit	40% after deductible	No charge after deductible	\$40 (individual therapy)	\$40 (individual therapy)	Virtual care no charge; First visit in person no charge, and additional visi in person \$55 after deductible ^{‡‡}
Inpatient hospital care					
Room and board, surgery, anesthesia, X-rays, lab tests, medications, mental health care	40% after deductible	No charge after deductible	40% after deductible	35% after deductible	30% after deductible
Maternity					
Routine prenatal care visit, first postpartum visit	No charge	No charge	No charge	No charge	No charge
Delivery and inpatient well-baby care	40% after deductible	No charge after deductible	40% after deductible	35% after deductible	30% after deductible
Emergency and urgent care					
Emergency Department visit	40% after deductible	No charge after deductible	40% after deductible	35% after deductible	30% after deductible
Urgent care visit	40% after deductible	No charge after deductible	\$50 after deductible	\$60	\$75 after deductible
Prescription drugs (up to a 30-day supply)					
Most generic drugs (Tier 1)	40% after deductible‡	No charge after deductible	\$20*	\$30*	\$20*
Most preferred brand name drugs (Tier 2)	40% after deductible‡	No charge after deductible	40% after deductible‡	\$60*	\$50 after deductible*
Non-preferred drugs (Tier 3)	50% after deductible‡	No charge after deductible	50% after deductible‡	50% after deductible‡	50% after deductible‡
Specialty drugs (Tier 4)	50% after deductible up to \$150 maximum per 30 day prescription	No charge after deductible	50% after deductible up to \$150 maximum per 30 day prescription	50% after deductible up to \$150 maximum per 30 day prescription	50% after deductible up to \$150 maximum per 30 day prescription
Whole health					
Healthy services					020.org for more information. kp.org/selfcare for more details.

^{*} Mail order: 90-day supply of qualified prescriptions for the cost of a 60-day supply.

[‡] The cost of diabetes, HIV, or AIDS medications will not exceed \$150 per 30-day supply; If there is a deductible, it will still apply.

[#] Virtual Forward offers virtual care at no charge; includes unlimited access to Chat, email, E-visits, phone and video visits.

Financial assistance options are available for certain plans, and for Native Alaskans and American Indians on marylandhealthconnection.gov.

Offered through the health benefit exchange, Maryland Health Connection

Benefit highlights	KP E KP MD Silver 3200/20%/HSA/Vision KP MD Silver 3200/20%/HSA/Vision/Off	KP E KP MD Silver Value 2500/35/Vision KP MD Silver Value 2500/35/Vision/Off	KP E KP MD Gold Virtual Forward 2000	KP E KP MD Gold 1750/20/Vision
Plan type	HSA-qualified	Deductible	Deductible	Deductible
Annual medical deductible (individual/family)	\$3,200/\$6,400	\$2,500/\$5,000	\$2,000/\$4,000	\$1,750/\$3,500
Annual out-of-pocket maximum (individual/family)	\$6,650/\$13,300	\$8,250/\$16,500	\$5,000/\$10,000	\$6,950/\$13,900
Benefits				
Virtual care				
Chat, Email, E-visit, Phone and Video visit	Chat, Email, E-visit: No charge. Phone and Video visit: No charge after deductible	No charge	No charge	No charge
Preventive care				
Routine physical exam, mammograms, etc.	No charge	No charge	No charge	No charge
Outpatient services (per visit or procedure)				
Primary care office visit	20% after deductible	\$35 (waived for children under 5)	Virtual care no charge; First visit in person no charge, and additional visits in person \$50 after deductible ^{‡‡}	\$20 (waived for children under 5)
Specialty care office visit	20% after deductible	\$55	\$70 after deductible	\$40
Most X-rays	20% after deductible	\$70	\$50 after deductible	\$70
Most lab tests	20% after deductible	\$50	\$50 after deductible	\$50
MRI, CT, PET	20% after deductible	35% after deductible	\$150 after deductible	35% after deductible
Outpatient surgery	20% after deductible	35% after deductible	\$200 after deductible	35% after deductible
Mental health visit	20% after deductible	\$35 (individual therapy)	Virtual care no charge; First visit in person no charge, and additional visits in person \$50 after deductible ^{‡‡}	\$20 (individual therapy)
Inpatient hospital care				
Room and board, surgery, anesthesia, X-rays, lab tests, medications, mental health care	20% after deductible	35% after deductible	\$300 per day up to 3 days** after deductible	35% after deductible
Maternity				
Routine prenatal care visit, first postpartum visit	No charge	No charge	No charge	No charge
Delivery and inpatient well-baby care	20% after deductible	35% after deductible	\$300 per day up to 3 days** after deductible	35% after deductible
Emergency and urgent care				
Emergency Department visit	20% after deductible	35% after deductible	\$200 after deductible	35% after deductible
Urgent care visit	20% after deductible	\$55	\$70 after deductible	\$40
Prescription drugs (up to a 30-day supply)				
Most generic drugs (Tier 1)	\$20 after deductible*,‡	\$20*	\$10 after deductible*.‡	\$15*
Most preferred brand name drugs (Tier 2)	\$55 after deductible*.‡	\$60*	\$50 after deductible*.‡	\$55 after \$250 pharmacy deductible per member*.‡
Non-preferred drugs (Tier 3)	20% after deductible‡	35% after \$800 pharmacy deductible per member‡	50% after deductible [‡]	50% after \$250 pharmacy deductible per member‡
Specialty drugs (Tier 4)	30% after deductible up to \$150 maximum per 30 day prescription	35% after \$800 pharmacy deductible per member up to \$150 maximum per 30 day prescription	50% after deductible up to \$150 maximum per 30 day prescription	50% after \$250 pharmacy deductible per member up to \$150 maximum per 30 day prescription
Whole health				
Healthy services			ters for your glasses & contacts. Visit kp202 you thrive in mind, body, and spirit. Visit kp.	

^{*} Mail order: 90-day supply of qualified prescriptions for the cost of a 60-day supply.

^{**} After day maximum is met, there is no charge for covered services related to this admission.

[†] The cost of diabetes, HIV, or AIDS medications will not exceed \$150 per 30-day supply; If there is a deductible, it will still apply.

Virtual Forward offers virtual care at no charge; includes unlimited access to Chat, email, E-visits, phone and video visits.



Financial assistance options are available for certain plans, and for Native Alaskans and American Indians on marylandhealthconnection.gov.

Offered through the health benefit exchange, Maryland Health Connection

	KP E	KP E	KP E	KP E
Benefit highlights	KP MD Gold Value 1000/20/Vision	KP MD Gold Value 0/20/Vision	KP MD Platinum 0/15/Vision	KP MD Catastrophic ^{t†} 8700/0/Vision
Plan type	Deductible	Copayment	Copayment	Deductible
Annual medical deductible (individual/family)	\$1,000/\$2,000	None/None	None/None	\$8,700/\$17,400
Annual out-of-pocket maximum (individual/family)	\$6,950/\$13,900	\$6,950/\$13,900	\$4,000/\$8,000	\$8,700/\$17,400
Benefits				
/irtual care				
Chat, Email, E-visit, Phone and Video visit	No charge	No charge	No charge	Chat, Email, E-visit: No charge. Phone and Video visit: No charge after deductible
Preventive care				
Routine physical exam, mammograms, etc.	No charge	No charge	No charge	No charge
Outpatient services (per visit or procedure)				
Primary care office visit	\$20 (waived for children under 5)	\$20 (waived for children under 5)	\$15 (waived for children under 5)	First 3 office visits no charge.*** Additional visits no charge after deductible.
Specialty care office visit	\$40	\$40	\$20	No charge after deductible
Most X-rays	\$70	\$65	\$20	No charge after deductible
Most lab tests	\$40	\$30	\$20	No charge after deductible
MRI, CT, PET	\$500	\$500	\$250	No charge after deductible
Outpatient surgery	35% after deductible	35%	\$350	No charge after deductible
Mental health visit	\$20 (individual therapy)	\$20 (individual therapy)	\$15 (individual therapy)	First 3 office visits no charge.*** Additional visits no charge after deductible.
npatient hospital care				
Room and board, surgery, anesthesia, X-rays, ab tests, medications, mental health care	35% after deductible	35%	\$350 per day up to 4 days**	No charge after deductible
Maternity				
loutine prenatal care visit, irst postpartum visit	No charge	No charge	No charge	No charge
Delivery and inpatient well-baby care	35% after deductible	35%	\$350 per day up to 4 days** after deductible	No charge after deductible
Emergency and urgent care				
mergency Department visit	\$500 (waived if admitted)	\$500 (waived if admitted)	\$300 (waived if admitted)	No charge after deductible
Irgent care visit	\$40	\$40	\$20	No charge after deductible
Prescription drugs (up to a 30-day supply)				
Most generic drugs (Tier 1)	\$10*	\$10*	\$5*	No charge after deductible
Nost preferred brand name drugs (Tier 2)	\$55*	\$55*	\$35*	No charge after deductible
lon-preferred drugs (Tier 3)	35% after \$200 pharmacy deductible per member‡	35% after \$150 pharmacy deductible per member‡	\$55*	No charge after deductible
Specialty drugs (Tier 4)	35% after \$200 pharmacy deductible per member up to \$150 maximum per 30 day prescription	35% after \$150 pharmacy deductible per member up to \$150 maximum per 30 day prescription	\$150*	No charge after deductible
Whole health	. ,, ,			
Healthy services		with your plan. Visit our Optical Centers (elf-care resources designed to help you t		

^{*} Mail order: 90-day supply of qualified prescriptions for the cost of a 60-day supply.

** After day maximum is met, there is no charge for covered services related to this admission.

[‡] The cost of diabetes, HIV, or AIDS medications will not exceed \$150 per 30-day supply; If there is a deductible, it will still apply.

^{***} The KP MD Catastrophic 8700/0/Vision plan includes three office visits at no charge before your deductible applies. Office visits include primary or outpatient mental health office visits.

^{††} Only applicants younger than age 30 or applicants age 30 and older who receive an exemption due to lack of affordable coverage or hardship may enroll in this plan. To apply for an exemption, please go to marketplace.cms.gov/applications-and-forms/hardship-exemption.pdf and follow the instructions.

Offered through the health benefit exchange, Maryland Health Connection

Cost Share Reduction (CSR) Plans

You must qualify for and enroll in the CSR plans on this page through marylandhealthconnection.gov.

	E	E	E	
Benefit highlights	KP MD Silver 3500/35/CSR/Vision (6000)	KP MD Silver 0/15/CSR/Vision (6000)	KP MD Silver 0/5/CSR/Vision (6000)	
Plan type	Deductible	Copayment	Copayment	
Annual medical deductible (individual/family)	\$3,500/\$7,000	None/None	None/None	
Annual out-of-pocket maximum (individual/family)	\$6,500/\$13,000	\$2,700/\$5,400	\$2,000/\$4,000	
Benefits				
Virtual care				
Chat, Email, E-visit, Phone and Video visit	No charge	No charge	No charge	
Preventive care				
Routine physical exam, mammograms, etc.	No charge	No charge	No charge	
Outpatient services (per visit or procedure)				
Primary care office visit	\$35 (waived for children under 5)	\$15 (waived for children under 5)	\$5 (waived for children under 5)	
Specialty care office visit	\$55	\$40	\$15	
Most X-rays	\$55	\$40	\$15	
Most lab tests	\$40	\$40	\$10	
MRI, CT, PET	35% after deductible	30%	10%	
Outpatient surgery	35% after deductible	30%	10%	
Mental health visit	\$35 (individual therapy)	\$15 (individual therapy)	\$5	
npatient hospital care				
Room and board, surgery, anesthesia, X-rays, ab tests, medications, mental health care	35% after deductible	30%	10%	
Maternity				
Routine prenatal care visit, irst postpartum visit	No charge	No charge	No charge	
Delivery and inpatient well-baby care	35% after deductible	30%	10%	
mergency and urgent care				
mergency Department visit	35% after deductible	30%	10%	
Jrgent care visit	\$55	\$40	\$15	
Prescription drugs (up to a 30-day supply)				
Most generic drugs (Tier 1)	\$25*	\$15*	\$5*	
Nost preferred brand name drugs (Tier 2)	\$60*	\$60*	\$15*	
lon-preferred drugs (Tier 3)	35% after deductible [‡]	30% [‡]	10% [‡]	
Specialty drugs (Tier 4)	35% after deductible up to \$150 maximum per 30 day prescription	30% up to \$150 maximum per 30 day prescription	10% up to \$150 maximum per 30 day prescription	
Whole health				
ealthy services	Vision exams are included with your pl. Explore our broad range of self-care reso	an. Visit our Optical Centers for your glasses & contacts. urces designed to help you thrive in mind, body, and sp	Visit kp2020.org for more information. irit. Visit kp.org/selfcare for more details.	

^{*} Mail order: 90-day supply of qualified prescriptions for the cost of a 60-day supply.

[†] The cost of diabetes, HIV, or AIDS medications will not exceed \$150 per 30-day supply; If there is a deductible, it will still apply.

Offered through the health benefit exchange, Maryland Health Connection

Cost Share Reduction (CSR) Plans

You must qualify for and enroll in the CSR plans on this page through marylandhealthconnection.gov.

D (0.11.11.11.	E KP MD Silver	E KP MD Silver	E KP MD Silver Virtual Forward 100/CSR (4000)	
Benefit highlights	Virtual Forward 2000/CSR (4000)	Virtual Forward 750/CSR (4000)		
Plan type	Deductible	Deductible	Deductible	
Annual medical deductible (individual/family)	\$2,000/\$4,000	\$750/\$1,500	\$100/\$200	
Annual out-of-pocket maximum (individual/family)	\$6,950/\$13,900	\$2,500/\$5,000	\$1,000/\$2,000	
Benefits				
Virtual care				
Chat, Email, E-visit, Phone and Video visit	No charge	No charge	No charge	
Preventive care				
Routine physical exam, mammograms, etc.	No charge	No charge	No charge	
Outpatient services (per visit or procedure)				
Primary care office visit	Virtual care no charge; First visit in person no charge, and additional visits in person \$45 after deductible#	Virtual care no charge; First visit in person no charge, and additional visits in person \$35 after deductible#	Virtual care no charge; First visit in person no charge, and additional visits in person \$25 after deductible ¹¹	
Specialty care office visit	\$65 after deductible	\$55 after deductible	\$45 after deductible	
Most X-rays	20% after deductible	10% after deductible	5% after deductible	
Most lab tests	\$65 after deductible	\$55 after deductible	\$45 after deductible	
MRI, CT, PET	20% after deductible	10% after deductible	5% after deductible	
Outpatient surgery	20% after deductible	10% after deductible	5% after deductible	
Mental health visit	Virtual care no charge; First visit in person no charge, and additional visits in person \$45 after deductible ^{‡‡}	Virtual care no charge; First visit in person no charge, and additional visits in person \$35 after deductible ^{‡‡}	Virtual care no charge; First visit in person no charge and additional visits in person \$25 after deductible	
Inpatient hospital care				
Room and board, surgery, anesthesia, X-rays, lab tests, medications, mental health care	20% after deductible	10% after deductible	5% after deductible	
Maternity				
Routine prenatal care visit, first postpartum visit	No charge	No charge	No charge	
Delivery and inpatient well-baby care	20% after deductible	10% after deductible	5% after deductible	
Emergency and urgent care				
Emergency Department visit	20% after deductible	10% after deductible	5% after deductible	
Urgent care visit	\$65 after deductible	\$55 after deductible	\$45 after deductible	
Prescription drugs (up to a 30-day supply)				
Most generic drugs (Tier 1)	\$20*	\$10*	\$3*	
Most preferred brand name drugs (Tier 2)	\$50 after deductible*.‡	\$30 after deductible*.‡	\$20 after deductible*.‡	
Non-preferred drugs (Tier 3)	50% after deductible‡	20% after deductible [‡]	5% after deductible*.‡	
Specialty drugs (Tier 4)	50% after deductible up to \$150 maximum per 30 day prescription	20% after deductible up to \$150 maximum per 30 day prescription	5% after deductible up to \$150 maximum per 30 day prescription	
Whole health				
Healthy services		ın. Visit our Optical Centers for your glasses & contacts. ırces designed to help you thrive in mind, body, and sp		

^{*} Mail order: 90-day supply of qualified prescriptions for the cost of a 60-day supply.

[†] The cost of diabetes, HIV, or AIDS medications will not exceed \$150 per 30-day supply; If there is a deductible, it will still apply.

[#] Virtual Forward offers virtual care at no charge; includes unlimited access to Chat, email, E-visits, phone and video visits.

Offered through the health benefit exchange, Maryland Health Connection

Cost Share Reduction (CSR) Plans

You must qualify for and enroll in the CSR plans on this page through marylandhealthconnection.gov.

Benefit highlights	KP MD Silver 2000/20%/CSR/Vision (3200)	E KP MD Silver 600/10%/CSR/Vision (3200)	KP MD Silver 100/5%/CSR/Vision (3200)	
Plan type	Deductible	Deductible	Deductible	
Annual medical deductible individual/family)	\$2,000/\$4,000	\$600/\$1,200	\$100/\$200	
Annual out-of-pocket maximum individual/family)	\$6,650/\$13,300	\$2,700/\$5,400	\$2,300/\$4,600	
Benefits				
/irtual care				
Chat, Email, E-visit, Phone and Video visit	No charge	No charge	No charge	
Preventive care				
Routine physical exam, mammograms, etc.	No charge	No charge	No charge	
Outpatient services (per visit or procedure)				
Primary care office visit	20% after deductible	10% after deductible	5% after deductible	
pecialty care office visit	20% after deductible	10% after deductible	5% after deductible	
Nost X-rays	20% after deductible	10% after deductible	5% after deductible	
Most lab tests	20% after deductible	10% after deductible	5% after deductible	
MRI, CT, PET	20% after deductible	10% after deductible	5% after deductible	
Outpatient surgery	20% after deductible	10% after deductible	5% after deductible	
Mental health visit	20% after deductible	10% after deductible	5% after deductible	
npatient hospital care				
loom and board, surgery, anesthesia, X-rays, ab tests, medications, mental health care	20% after deductible	10% after deductible	5% after deductible	
Maternity				
Routine prenatal care visit, irst postpartum visit	No charge	No charge	No charge	
Delivery and inpatient well-baby care	20% after deductible	10% after deductible	5% after deductible	
mergency and urgent care				
Emergency Department visit	20% after deductible	10% after deductible	5% after deductible	
Jrgent care visit	20% after deductible	10% after deductible	5% after deductible	
Prescription drugs (up to a 30-day supply)				
Most generic drugs (Tier 1)	\$20 after deductible*.‡	\$15 after deductible*.‡	\$10 after deductible*.‡	
Nost preferred brand name drugs (Tier 2)	\$55 after deductible*.‡	\$50 after deductible*.‡	\$15 after deductible*,‡	
lon-preferred drugs (Tier 3)	20% after deductible [‡]	10% after deductible [‡]	5% after deductible‡	
pecialty drugs (Tier 4)	30% after deductible up to \$150 maximum per 30 day prescription	10% after deductible up to \$150 maximum per 30 day prescription	5% after deductible up to \$150 maximun per 30 day prescription	
Vhole health				
Healthy services		n. Visit our Optical Centers for your glasses & contacts. rces designed to help you thrive in mind, body, and spi		

^{*} Mail order: 90-day supply of qualified prescriptions for the cost of a 60-day supply.

† The cost of diabetes, HIV, or AIDS medications will not exceed \$150 per 30-day supply; If there is a deductible, it will still apply.

Offered through the health benefit exchange, Maryland Health Connection

Cost Share Reduction (CSR) Plans

You must qualify for and enroll in the CSR plans on this page through marylandhealthconnection.gov.

	E	E	E	
Benefit highlights	KP MD Silver 2200/30/CSR/Vision (2500)	KP MD Silver 0/10/CSR/Vision (2500)	KP MD Silver 0/5/CSR/Vision (2500)	
Plan type	Deductible	Copayment	Copayment	
Annual medical deductible (individual/family)	\$2,200/\$4,400	None/None	None/None	
Annual out-of-pocket maximum (individual/family)	\$6,500/\$13,000	\$2,700/\$5,400	\$1,800/\$3,600	
Benefits				
Virtual care				
Chat, Email, E-visit, Phone and Video visit	No charge	No charge	No charge	
Preventive care				
Routine physical exam, mammograms, etc.	No charge	No charge	No charge	
Outpatient services (per visit or procedure)				
Primary care office visit	\$30 (waived for children under 5)	\$10 (waived for children under 5)	\$5 (waived for children under 5)	
Specialty care office visit	\$55	\$40	\$15	
Most X-rays	\$70	\$40	\$20	
Most lab tests	\$45	\$40	\$5	
MRI, CT, PET	35% after deductible	30%	10%	
Outpatient surgery	35% after deductible	30%	10%	
Mental health visit	\$30 (individual therapy)	\$10 (individual therapy)	\$5	
Inpatient hospital care				
Room and board, surgery, anesthesia, X-rays, lab tests, medications, mental health care	35% after deductible	30%	10%	
Maternity				
Routine prenatal care visit, first postpartum visit	No charge	No charge	No charge	
Delivery and inpatient well-baby care	35% after deductible	30%	10%	
Emergency and urgent care				
Emergency Department visit	35% after deductible	30%	10%	
Urgent care visit	\$55	\$40	\$15	
Prescription drugs (up to a 30-day supply)				
Most generic drugs (Tier 1)	\$20*	\$10*	\$5*	
Most preferred brand name drugs (Tier 2)	\$60*	\$60*	\$10*	
Non-preferred drugs (Tier 3)	35% after \$800 pharmacy deductible per member [‡]	30% after \$50 pharmacy deductible per member [‡]	10%‡	
Specialty drugs (Tier 4)	35% after \$800 pharmacy deductible per member up to \$150 maximum per 30 day prescription	30% after \$50 pharmacy deductible per member up to \$150 maximum per 30 day prescription	20% up to \$150 maximum per 30 day prescription	
Whole health				
Healthy services	Vision exams are included with your pla Explore our broad range of self-care resou	n. Visit our Optical Centers for your glasses & contacts. rces designed to help you thrive in mind, body, and spi	Visit kp2020.org for more information. rit. Visit kp.org/selfcare for more details	

^{*} Mail order: 90-day supply of qualified prescriptions for the cost of a 60-day supply.

[†] The cost of diabetes, HIV, or AIDS medications will not exceed \$150 per 30-day supply; If there is a deductible, it will still apply.

Find your rate

Use the monthly rates chart on the following pages or apply on **buykp.org/apply** to have your rate calculated automatically. Along with your monthly rate, consider what you'll need to pay when you get care.

How is your rate determined?

Your rate is based on:

- The plan you choose
- Where you live, based on your county and ZIP code
- Your age on your plan start date (effective date)
- If you qualify for federal financial assistance. Visit buykp.org/apply or call us at 1-800-494-5314 to see if you may qualify.
- If you add an optional dental rider for family members 19 and older

Interested in a family plan?

Find the rate for each family member, based on his or her age on the start date.

Family members include:

- You
- Your spouse/domestic partner
- All adult children 21 through 25
- Your 3 oldest children under 21

If you have more than 3 children under 21, you only need to pay for the 3 oldest. The other children under 21 will be covered at no charge.

Additional financial assistance for some young adults

If you are between 18 and 34, you may qualify for even more financial assistance due to new legislation in Maryland. To find out more, visit marylandhealthconnection.gov or call us at 1-800-255-5169.

The rates in the monthly rates chart apply to these ZIP codes. Please check that your ZIP code is listed below. If it isn't, call us at **1-800-494-5314** for information on other rate areas.

ZIP code	es for Mary	/land		
20588	20781-85	20918	21108	21284-87
20601-04	20787-88	20993	21111	21289-90
20607-08	20790-92	20997	21113-14	21297-98
20610	20794	21001	21117	21401-05
20612-13	20797	21005	21120	21409
20616-17	20799	21009-10	21122-23	21411-12
20623	20810-18	21012-15	21128	21701-05
20637	20824-25	21017-18	21130-33	21709-10
20639-40	20827	21020	21136	21714
20643	20830	21022-23	21139-40	21716-18
20645-46	20832-33	21027-32	21144	21723
20658	20837-39	21034-37	21146	21737-38
20675	20841-42	21040-48	21150	21754-55
20677-78	20847-55	21050-54	21152-58	21757-59 [†]
20689	20857	21056-57	21160-63	21762
20695	20859-62	21060-62	21201-31	21765
20697	20866	21065	21233-37	21769-71 [†]
20701	20868	21071	21239-41	21774-77
20703-12	20871-72	21074-78	21244	21784
20714-26	20874-80	21082	21250-52	21787 [†]
20731-33	20882-86	21084-85	21263-64	21790-94
20735-38	20889	21087-88	21270	21797
20740-55	20891-92	21090	21273	
20757-59	20894-99	21092-94	21275	
20762-65	20901-08	21102	21278-79	
20768-79	20910-16	21104-06	21281-82	

[†]Portions of ZIP code not in service area: 21758, 21769, and 21787.

2022 Monthly rates

Please note: These rates do not include the federal financial assistance you may be eligible to receive through marylandhealthconnection.gov.

				KP	KP	KP	KP		
Age on 2022 effective date	KP MD Bronze 7500/40%/Vision	KP MD Bronze 6900/0%/HSA/ Vision	KP MD Bronze Value 6700/40/ Vision	KP MD Silver 6000/40/Vision/Off	KP MD Silver Virtual Forward 4000/Off	KP MD Silver 3200/20%/HSA/ Vision/Off	KP MD Silver Value 2500/35/ Vision/Off	KP MD Gold Virtual Forward 2000	KP MD Gold 1750/20/Vision
0-14	\$140.71	\$139.93	\$149.60	\$167.17	\$156.47	\$160.89	\$177.02	\$174.38	\$184.78
15	153.21	152.36	162.89	182.03	170.38	175.19	192.76	189.88	201.20
16	158.00	157.12	167.98	187.71	175.70	180.66	198.77	195.81	207.48
17	162.78	161.88	173.06	193.39	181.02	186.12	204.79	201.74	213.76
18	167.93	167.00	178.54	199.51	186.75	192.01	211.27	208.12	220.53
19	173.08	172.12	184.01	205.63	192.47	197.90	217.75	214.50	227.29
20	178.41	177.42	189.68	211.96	198.40	204.00	224.46	221.11	234.29
21	183.93	182.91	195.55	218.52	204.54	210.31	231.40	227.95	241.54
22	183.93	182.91	195.55	218.52	204.54	210.31	231.40	227.95	241.54
23	183.93	182.91	195.55	218.52	204.54	210.31	231.40	227.95	241.54
24	183.93	182.91	195.55	218.52	204.54	210.31	231.40	227.95	241.54
25	184.67	183.64	196.33	219.39	205.36	211.15	232.33	228.86	242.51
26	188.34	187.30	200.24	223.76	209.45	215.36	236.95	233.42	247.34
27	192.76	191.69	204.94	229.01	214.36	220.40	242.51	238.89	253.13
28	199.93	198.82	212.56	237.53	222.33	228.61	251.53	247.78	262.55
29	205.82	204.68	218.82	244.52	228.88	235.34	258.94	255.08	270.28
30	208.76	207.60	221.95	248.02	232.15	238.70	262.64	258.72	274.15
31	213.17	211.99	226.64	253.26	237.06	243.75	268.19	264.19	279.94
32	217.59	216.38	231.34	258.51	241.97	248.80	273.75	269.66	285.74
33	220.35	219.13	234.27	261.79	245.04	251.95	277.22	273.08	289.36
34	223.29	222.05	237.40	265.28	248.31	255.32	280.92	276.73	293.23
35	224.76	223.52	238.96	267.03	249.95	257.00	282.77	278.55	295.16
36	226.23	224.98	240.53	268.78	251.58	258.68	284.62	280.38	297.09
37	227.71	226.44	242.09	270.53	253.22	260.36	286.47	282.20	299.03
38	229.18	227.91	243.66	272.28	254.86	262.05	288.32	284.03	300.96
39	232.12	230.83	246.78	275.77	258.13	265.41	292.03	287.67	304.82
40	235.06	233.76	249.91	279.27	261.40	268.78	295.73	291.32	308.69
41	239.48	238.15	254.61	284.51	266.31	273.82	301.28	296.79	314.49
42	243.71	242.36	259.10	289.54	271.02	278.66	306.61	302.03	320.04
43	249.59	248.21	265.36	296.53	277.56	285.39	314.01	309.33	327.77
44	256.95	255.53	273.18	305.27	285.74	293.80	323.27	318.45	337.43
45	265.59	264.12	282.37	315.54	295.36	303.69	334.14	329.16	348.78
46	275.90	274.37	293.33	327.78	306.81	315.47	347.10	341.93	362.31
47	287.48	285.89	305.64	341.55	319.70	328.71	361.68	356.29	377.53
48	300.73	299.06	319.72	357.28	334.42	343.86	378.34	372.70	394.92
49	313.78	312.04	333.61	372.80	348.95	358.79	394.77	388.88	412.07
50	328.50	326.68	349.25	390.28	365.31	375.61	413.28	407.12	431.39
51	343.03	341.13	364.70	407.54	381.47	392.23	431.56	425.13	450.47
52	359.03	357.04	381.71	426.55	399.26	410.53	451.69	444.96	471.49
53	375.22	373.14	398.92	445.78	417.26	429.03	472.06	465.02	492.74
54	392.69	390.51	417.50	466.54	436.69	449.01	494.04	486.67	515.69
55	410.16	407.89	436.08	487.30	456.12	468.99	516.02	508.33	538.63
56	429.11	426.73	456.22	509.81	477.19	490.65	539.86	531.81	563.51
57	448.24	445.75	476.56	532.53	498.46	512.53	563.92	555.51	588.63
58	468.65	466.05	498.26	556.79	521.17	535.87	589.61	580.82	615.44
59	478.77	476.11	509.02	568.81	532.42	547.44	602.33	593.35	628.73
60	499.19	496.42	530.72	593.06	555.12	570.78	628.02	618.66	655.54
61	516.84	513.98	549.50	614.04	574.76	590.97	650.23	640.54	678.73
62	528.43	525.50	561.82	627.81	587.64	604.22	664.81	654.90	693.94
63	542.96	539.95	577.26	645.07	603.80	620.84	683.09	672.91	713.03
64+	551.79	548.73	586.65	655.56	613.62	630.93	694.20	683.85	724.62

2022 Monthly rates

Please note: These rates do not include the federal financial assistance you may be eligible to receive through marylandhealthconnection.gov.

Age on 2022 effective date								
					E	E	E	E
	KP MD Gold Value 1000/20/Vision	KP MD Gold Value 0/20/Vision	KP MD Platinum 0/15/Vision	KP MD Catastrophic 8700/0/Vision	KP MD Silver 6000/40/Vision	KP MD Silver Virtual Forward 4000	KP MD Silver 3200/20%/HSA/Vision	KP MD Silver Value 2500/35/Vision
0-14	\$188.82	\$195.33	\$219.43	\$102.60	\$202.75	\$189.78	\$195.14	\$214.70
15	205.60	212.69	238.94	111.72	220.77	206.65	212.48	233.79
16	212.02	219.33	246.40	115.21	227.66	213.10	219.11	241.09
17	218.44	225.97	253.85	118.70	234.55	219.55	225.75	248.38
18	225.35	233.12	261.88	122.45	241.97	226.50	232.89	256.24
19	232.26	240.27	269.92	126.21	249.39	233.44	240.03	264.10
20	239.42	247.67	278.23	130.10	257.08	240.64	247.43	272.24
21	246.82	255.33	286.84	134.12	265.03	248.08	255.08	280.66
22	246.82	255.33	286.84	134.12	265.03	248.08	255.08	280.66
23	246.82	255.33	286.84	134.12	265.03	248.08	255.08	280.66
24	246.82	255.33	286.84	134.12	265.03	248.08	255.08	280.66
25	247.81	256.35	287.99	134.66	266.09	249.07	256.10	281.78
26	252.74	261.46	293.72	137.34	271.39	254.03	261.20	287.40
27	258.67	267.59	300.61	140.56	277.75	259.99	267.32	294.13
28	268.29	277.54	311.80	145.79	288.09	269.66	277.27	305.08
29	276.19	285.71	320.97	150.08	296.57	277.60	285.43	314.06
30	280.14	289.80	325.56	152.23	300.81	281.57	289.52	318.55
31	286.06	295.93	332.45	155.45	307.17	287.52	295.64	325.28
32	291.99	302.06	339.33	158.66	313.53	293.48	301.76	332.02
33	295.69	305.89	343.63	160.68	317.51	297.20	305.59	336.23
34	299.64	309.97	348.22	162.82	321.75	301.17	309.67	340.72
35	301.61	312.01	350.52	163.89	323.87	303.15	311.71	342.97
36	303.59	314.06	352.81	164.97	325.99	305.14	313.75	345.21
37	305.56	316.10	355.11	166.04	328.11	307.12	315.79	347.46
38	307.54	318.14	357.40	167.11	330.23	309.11	317.83	349.70
39	311.49	322.23	361.99	169.26	334.47	313.08	321.91	354.19
40	315.44	326.31	366.58	171.41	338.71	317.05	325.99	358.68
41	321.36	332.44	373.47	174.62	345.07	323.00	332.11	365.42
42	327.04	338.31	380.06	177.71	351.16	328.71	337.98	371.87
43	334.93	346.48	389.24	182.00	359.65	336.64	346.14	380.86
44	344.81	356.70	400.72	187.37	370.25	346.57	356.35	392.08
45	356.41	368.70	414.20	193.67	382.70	358.23	368.34	405.27
46	370.23	383.00	430.26	201.18	397.55	372.12	382.62	420.99
47	385.78	399.08	448.33	209.63	414.24	387.75	398.69	438.67
48	403.55	417.46	468.98	219.29	433.32	405.61	417.06	458.88
49	421.07	435.59	489.35	228.81	452.14	423.22	435.17	478.81
50	440.82	456.02	512.30	239.54	473.34	443.07	455.57	501.26
51	460.32	476.19	534.96	250.13	494.28	462.67	475.72	523.43
52	481.79	498.40	559.91	261.80	517.34	484.25	497.92	547.85
53	503.51	520.87	585.15	273.60	540.66	506.08	520.36	572.55
54	526.96	545.13	612.40	286.35	565.84	529.65	544.60	599.21
55	550.41	569.39	639.65	299.09	591.02	553.22	568.83	625.87
56	575.83	595.68	669.20	312.90	618.31	578.77	595.10	654.78
57	601.50	622.24	699.03	326.85	645.88	604.57	621.63	683.97
58	628.90	650.58	730.87	341.74	675.30	632.11	649.94	715.12
59	642.47	664.62	746.64	349.11	689.87	645.75	663.97	730.56
60	669.87	692.97	778.48	364.00	719.29	673.29	692.29	761.71
61	693.56	717.48	806.02	376.88	744.73	697.10	716.77	788.65
62	709.11	733.56	824.09	385.33	761.43	712.73	732.84	806.34
63	728.61 740.46	753.73 765.99	846.75 860.52	395.92 402.36	782.37 795.09	732.33 744.24	753.00 765.24	828.51 841.98

2022 Monthly rates

Please note: These rates do not include the federal financial assistance you may be eligible to receive through marylandhealthconnection.gov.

Age on 2022 effective date	KP MD Silver 3500/35/CSR/Vision (6000) KP MD Silver 0/15/CSR/Vision (6000) KP MD Silver 0/5/CSR/Vision (6000)	KP MD Silver Virtual Forward 2000/CSR (4000) KP MD Silver Virtual Forward 750/CSR (4000) KP MD Silver Virtual Forward 100/CSR (4000)	KP MD Silver 2000/20%/CSR/Vision (3200) KP MD Silver 600/10%/CSR/Vision (3200) KP MD Silver 100/5%/CSR/Vision (3200)	KP MD Silver 2200/30/CSR/Vision (2500) KP MD Silver 0/10/CSR/Vision (2500) KP MD Silver 0/5/CSR/Vision (2500)
0-14	\$202.75	\$189.78	\$195.14	\$214.70
15	220.77	206.65	212.48	233.79
16	227.66	213.10	219.11	241.09
17	234.55	219.55	225.75	248.38
18	241.97	226.50	232.89	256.24
19	249.39	233.44	240.03	264.10
20	257.08	240.64	247.43	272.24
21	265.03	248.08	255.08	280.66
22	265.03	248.08	255.08	280.66
23	265.03	248.08	255.08	280.66
24	265.03	248.08	255.08	280.66
25	266.09	249.07	256.10	281.78
26	271.39	254.03	261.20	287.40
27	277.75	259.99	267.32	294.13
28	288.09	269.66	277.27	305.08
29	296.57	277.60	285.43	314.06
30	300.81	281.57	289.52	318.55
31	307.17	287.52	295.64	325.28
32	313.53	293.48	301.76	332.02
33	317.51	297.20	305.59	336.23
34	321.75	301.17	309.67	340.72
35	323.87	303.15	311.71	342.97
36	325.99	305.14	313.75	345.21
37	328.11	307.12	315.79	347.46
38	330.23	309.11	317.83	349.70
39	334.47	313.08	321.91	354.19
40	338.71	317.05	325.99	358.68
41	345.07	323.00	332.11	365.42
42	351.16	328.71	337.98	371.87
43	359.65	336.64	346.14	380.86
44	370.25	346.57	356.35	392.08
45	382.70	358.23	368.34	405.27
46	397.55	372.12	382.62	420.99
47	414.24	387.75	398.69	438.67
48	433.32	405.61	417.06	458.88
49	452.14	423.22	435.17	478.81
50	473.34	443.07	455.57	501.26
51	494.28	462.67	475.72	523.43
52	517.34	484.25	497.92	547.85
53	540.66	506.08	520.36	572.55
54	565.84	529.65	544.60	599.21
55	591.02	553.22	568.83	625.87
56	618.31	578.77	595.10	654.78
57	645.88	604.57	621.63	683.97
58	675.30	632.11	649.94	715.12
59	689.87	645.75	663.97	730.56
60	719.29	673.29	692.29	761.71
61	744.73	697.10	716.77	788.65
62	761.43	712.73	732.84	806.34
63	782.37	732.33	753.00	828.51
64+	795.09	744.24	765.24	841.98

Learn about vision and dental coverage

With our Kaiser Permanente Individuals and Families dental plans and vision coverage, you get the benefits you need and the quality care you've come to expect. There's no waiting period – you can start receiving covered services the minute your coverage takes effect.

Essential vision care

You can get optometry services like routine eye exams, glaucoma screenings, and cataract screenings without a referral from your personal physician. You'll need a referral to get care from an ophthalmologist. Many Kaiser Permanente medical centers have a vision center where you can have exams and purchase quality eyewear and contact lenses. To locate a medical center with a vision center, and find information about other vision benefits, visit kp2020.org.

For information about vision coverage and limitations:

Call Member Services at **1-800-777-7902** (TTY **711**), Monday through Friday, from 7:30 a.m. to 9 p.m. (except holidays).

Refer to your Membership Agreement and Evidence of Coverage.

Register at **kp.org** and read a summary of your benefits online through My Health Manager.

Adult dental benefit

For an additional premium of \$12.99 per month, adults 19 and older can choose to enroll in an enhanced dental plan that offers orthodontic coverage and a \$10 copay for most preventive care procedures. To enroll, select the option on your application to enhance your dental coverage with the dental HMO rider.

Choosing a dentist

You may choose any general dentist from the list of participating dental providers. Specialty care is also available. To see a participating specialist, you'll need a referral from a participating general dentist. These dentists are conveniently located throughout the community.

To locate a participating provider, please visit **dominiondental.com/kaiserdentists** or call Dominion at **855-733-7524.**

Benefits, Exclusions, and Limitations

Medical Exclusions

This provision provides information on what services we will not pay for regardless of whether or not the service is medically necessary.

When a service is not covered, all services, drugs, or supplies related to the non-covered service are excluded from coverage, except services we would otherwise cover to treat serious complications of the non-covered service.

For example, if you have a non-covered cosmetic surgery, we will not cover services you receive in preparation for the surgery or for follow-up care. If you later suffer a lifethreatening complication, such as a serious infection, this exclusion will not apply and we would cover any services that we would otherwise cover to treat that complication.

The following services are excluded from coverage:

- Services that are not medically necessary;
- 2. Services performed or prescribed under the direction of a person who is not a health care practitioner;
- 3. Services that are beyond the scope of practice of the Health Care Practitioner performing the service;
- 4. Other services to the extent they are covered by any government unit, except for veterans in Veterans Administration or armed forces facilities for services received for which the recipient is liable;

- 5. Services for which a member is not legally, or as a customary practice, required to pay in the absence of a health benefit plan;
- 6. Except for pediatric vision benefits, the purchase, examination, or fitting of eye glasses or contact lenses, except for aphakic patients and soft or rigid gas permeable lenses or sclera shells intended for the use in the treatment of a disease or injury;
- 7. Personal care services and domiciliary care services;
- 8. Services rendered by a health care practitioner who is a member's spouse, mother, father, daughter, son, brother or sister;
- 9. Experimental services, except when part of a clinical trial;
- 10. Practitioner, hospital or clinical services related to radial keratotomy, myopic keratomileusis and surgery which involves corneal tissue for the purpose of altering, modifying or correcting myopia, hyperopia or stigmatic error;
- 11. Medical or surgical treatment for reducing or controlling weight;
- 12. Services incurred before the effective date of coverage for a member;
- 13. Services incurred after a member's termination of coverage;
- 14. Cosmetic services, including surgery or related services and other services for cosmetic purposes to improve appearance, but not to restore bodily function or correct deformity resulting

- from disease, trauma, or congenital or developmental anomalies. Examples of cosmetic services include but are not limited to cosmetic dermatology, cosmetic surgical services and cosmetic dental services;
- 15. Services for injuries or diseases related to a member's job to the extent the member is required to be covered by a workers' compensation law;
- 16. Services rendered from a dental or medical department maintained by or on behalf of an employer, mutual benefit association, labor, union, trust, or similar persons or groups;
- Personal hygiene and convenience items, including, but not limited to, air conditioners, humidifiers or physical fitness equipment;
- Charges for telephone consultations, failure to keep a scheduled visit or completion of any form;
- 19. Inpatient admissions primarily for diagnostic studies, unless authorized by us;
- 20. The purchase, examination or fitting of hearing aids and supplies, and tinnitus maskers;
- 21. Travel, whether or not it is recommended by a health care practitioner, except for:
 - a. Covered ambulance services: and
 - b. Travel in connection with a covered transplant.
- 22. Except for emergency services and urgent care services, services received while the member is outside of the United States;

- 23. Dental work or treatment that includes hospital or professional care in connection with:
 - a. The operation or treatment for the fitting or wearing of dentures;
 - b. Orthodontic care or malocclusion;
 - c. Operations on or for treatment of or to the teeth or supporting tissues of the teeth, except for removal of tumors and cysts or treatment of injury to natural teeth due to an accident if the treatment is received within six (6) months of the accident; and
 - d. Dental implants.
- 24. Accidents occurring while and as a result of chewing;
- 25. Routine foot care, except for medically necessary treatment for patients with diabetes or other vascular disease;
- 26. Arch support, orthotic devices, in-shoe supports, orthopedic shoes, elastic supports or exams for their prescription or fitting, unless these services are deemed to be medically necessary;
- 27. Inpatient admissions primarily for physical therapy, unless authorized by us;
- 28. Treatment of sexual dysfunction not related to organic disease;
- 29. Services that duplicate benefits provided under federal, state or local laws, regulations or programs;
- 30. Non-human organs and their implantation;
- 31. Non-replacement fees for blood and blood products;

- 32. Lifestyle improvements or physical fitness programs;
- 33. Wigs or cranial prosthesis, except for one (1) hair prosthesis for a member whose hair loss was the result of chemotherapy or radiation treatment for cancer;
- 34. Weekend admission charges, except for emergencies and maternity, unless authorized by us;
- 35. Outpatient orthomolecular therapy, including nutrients, vitamins and food supplements;
- 36. Services resulting from accidental bodily injuries arising out of a motor vehicle accident, to the extent the services are payable under a medical expense payment provision of an automobile insurance policy;
- 37. Services for conditions that state or local laws, regulations, ordinances or similar provisions require to be provided in a public institution;
- 38. Services for, or related to, the removal of an organ from a member for the purposes of transplantation into another person unless the:
 - a. Transplant recipient is covered under one of our plans and is undergoing a covered transplant;
 and
 - b. Services are not payable by another carrier.
- 39. Physical examinations required for obtaining or continuing employment, insurance or government licensing;
- 40. Non-medical ancillary services such as vocational rehabilitation, employment counseling or educational therapy;

- 41. A private hospital room unless medically necessary and authorized by us;
- 42. Private duty nursing, unless authorized by us;
- 43. Any claim, bill or other demand or request for payment for health care services determined to be furnished as a result of a referral prohibited by §1-302 of the Health Occupations Article.

Medical Limitations

We will make our best efforts to provide or arrange for your health care services in the event of unusual circumstances, for reasons such as:

- 1. A major disaster;
- 2. An epidemic;
- 3. War;
- 4. Riot:
- 5. Civil insurrection;
- Disability of a large share of personnel of a plan hospital or plan medical center; and/or
- 7. Complete or partial destruction of facilities.

In the event that we are unable to provide services, we, Kaiser Foundation Hospitals, Medical Group and Kaiser Permanente's Medical Group Plan Physicians shall only be liable for reimbursement of the expenses necessarily incurred by a member in procuring the services through other providers, to the extent prescribed by the Commissioner of Insurance.

For personal reasons, some members may refuse to accept services recommended by their plan physician for a particular condition. If you refuse to accept services recommended by your plan physician,

he or she will advise you if there is no other professionally acceptable alternative. You may get a second opinion from another plan physician. If you still refuse to accept the recommended services, we and plan providers have no further responsibility to provide or cover any alternative treatment you may request for that condition.

Pharmacy Exclusions

Except as specifically covered under the Outpatient Prescription Drug Benefit, we do not cover a drug:

- That can be obtained without a prescription, except for over-the-counter contraceptive drugs; or
- 2. For which there is a non-prescription drug that is the identical chemical equivalent (i.e., same active ingredient and dosage) to the prescription drug, unless otherwise prohibited by federal or state laws governing essential health benefits.

Pharmacy Limitations

Except for maintenance medications and contraceptive drugs, members may obtain up to a thirty (30)-day supply and will be charged the applicable cost share based on:

- 1. The prescribed dosage;
- 2. Standard Manufacturers Package Size; and
- 3. Specified dispensing limits.

Drugs that have a short shelf life may require dispensing in smaller quantities to assure that the quality is maintained. Such drugs will be limited to a thirty (30)-day supply. If a drug is dispensed in several smaller quantities (for example, three [3] ten [10]-day supplies), you will be charged only one cost share at the initial dispensing for each thirty (30)-day supply.

Members may obtain a partial supply of a prescription drug and will be charged a prorated daily copayment or coinsurance, if the following conditions are met:

- 1. The prescribing physician or pharmacist determines dispensing a partial supply of a prescription drug to be in the best interest of the member;
- The prescription drug is anticipated to be required for more than three (3) months;
- The member requests or agrees to a partial supply for the purpose of synchronizing the dispensing of the member's prescription drugs;
- 4. The prescription drug is not a Schedule II controlled dangerous substance; and
- 5. The supply and dispensing of the prescription drug meet all prior authorization and utilization management requirements specific to the prescription drug at the time of the synchronized dispensing.

Except for maintenance medications and contraceptive drugs as described below, injectable drugs that are self-administered and dispensed from the pharmacy are limited to a thirty (30)-day supply.

For maintenance medications, members may obtain up to a ninety (90)-day supply in a single prescription, when authorized by the prescribing plan provider or by a dentist or a referral physician. This does not apply to the first prescription or change in a prescription. The day supply is based on:

- 1. The prescribed dosage;
- Standard Manufacturer's Package Size; and
- 3. Specified dispensing limits.

Except for prescription drugs to treat diabetes, human immunodeficiency virus (HIV), or acquired immunodeficiency syndrome (AIDS), if a drug meets the criteria for a Specialty Drug, then the Member's cost for the drug will not exceed \$150 for a thirty (30)-day supply, in accordance with §15-847 of the Insurance Article.

For prescribed contraceptives, members may obtain up to a twelve (12)-month supply for a single dispense at a plan pharmacy or through our mail service delivery program.

Dental Exclusions

The following exclusions apply to covered dental services for children under age nineteen (19) years:

- Services which are covered under worker's compensation or employer's liability laws;
- Services which are not necessary for the patient's dental health as determined by us;
- 3. Surgery or related services for cosmetic purposes to improve appearance, but not to restore bodily function or correct deformity resulting from disease, trauma, or congenital or development anomalies:
- 4. Oral surgery requiring the setting of fractures or dislocations;
- 5. Dispensing of drugs;
- 6. Hospitalization for the following:
 - a. The operation or treatment for the fitting or wearing of dentures;
 - b. Orthodontic care or malocclusion;
 - c. Operations on, or for treatment of, or to the teeth or supporting tissues of the teeth, except for the removal of tumors and cysts or treatment of

- injury to natural teeth due to an accident, if the treatment is received within six (6) months of the accident; and
- d. Dental implants.
- Procedures not listed as covered benefits;
- Services obtained outside of the dental office that are not preauthorized, with the exception of out-of-area emergencies;
- Services performed by a participating specialist without a referral from a participating general dentist, with the exception of Orthodontics. A referral form is required;
- 10. Any bill, or demand for payment, for a dental service that the appropriate regulatory board determines was provided as a result of a prohibited referral. "Prohibited referral" means a referral prohibited by Section 1-302 of the Maryland Health Occupations Article;
- 11. Non-medically necessary orthodontia is not a covered benefit. Discounts are provided to members through our agreements with our participating orthodontists. These provider agreements create no liability for payment by us and payments by the member for these services do not contribute to the Out-of-Pocket Maximum. The Invisalign system and similar specialized braces are not a covered benefit.

Dental Limitations

The following limitations apply to covered dental services for children under age nineteen (19) years:

- One (1) evaluation is covered two (2) times per calendar year, per patient, per provider/location;
- 2. One (1) teeth cleaning is covered two (2) times per calendar year, per patient;
- 3. One (1) topical fluoride application is covered two (2) times per calendar year, per patient; four (4) fluoride varnish treatments are covered per calendar year, per patient for children age three (3) years and above; eight (8) topical fluoride varnishes are covered per calendar year, per patient up to age two (2) years;
- 4. Two (2) bitewing X-rays are covered per calendar year, per patient, per provider/ location;
- 5. One (1) set of full mouth X-rays or panoramic film is covered every three (3) years. Panoramic X-rays are limited to ages six (6) years and above. No more than one (1) set of X-rays is covered per provider/location;
- One (1) sealant per tooth is covered per lifetime, per patient, limited to occlusal surfaces of posterior permanent teeth without restorations or decay;
- 7. One (1) interim caries arresting medicament application per primary tooth is covered per lifetime;
- 8. One (1) space maintainer per twentyfour (24) months, per quadrant or per arch, per patient to preserve space between teeth for premature loss of a primary tooth (does not include use for orthodontic treatment);

- Replacement of a filling is covered if it is more than three (3) years from the date of original placement;
- Replacement of a crown or denture is covered if it is more than five (5) years from the date of original placement;
- 11. Replacement of a prefabricated resin and stainless-steel crown is covered if it is more than three (3) years from the date of original placement, per tooth, per patient;
- 12. Crown and bridge fees apply to treatment involving five (5) or fewer units when presented in a single treatment plan;
- 13. Relining and rebasing of dentures is covered once per twenty-four (24) months, per patient, only after six (6) months of initial placement;
- 14. Root canal treatment and retreatment of previous root canal are covered once per tooth per lifetime;
- 15. Periodontal scaling and root planing, osseous surgery and gingivectomy or gingivoplasty are each limited to one per twenty-four (24) months, per patient, per quadrant;
- 16. Scaling in presence of generalized moderate or severe gingival inflammation full mouth, after oral evaluation and in lieu of a covered cleaning, limited to once per two (2) years;
- 17. Full mouth debridement is covered once per twenty-four (24) months, per patient;

- 18. One (1) scaling and debridement in the presence of inflammation or mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closure, per two (2) years;
- 19. Localized delivery of antimicrobial agents is limited to one (1) benefit per tooth for three (3) teeth per quadrant; or a total of twelve (12) teeth for all four (4) quadrants per twelve (12) months.

 Must have pocket depths of five (5) millimeters or greater;
- 20. Periodontal surgery of any type, including any associated material, is covered once every twenty-four (24) months, per quadrant or surgical site;
- 21. Periodontal maintenance after active therapy is covered two (2) times per calendar year;
- 22. Coronectomy, intentional partial tooth removal, one (1) per lifetime;
- 23. All dental services that are to be rendered in a hospital setting require coordination and approval from both the dental insurer and the medical insurer before services can be rendered. Services delivered to the patient on the date of service are documented separately using applicable procedure codes;
- 24. Anesthesia requires a narrative of medical necessity be maintained in patient records. A maximum of sixty (60) minutes of services are allowed for general anesthesia and intravenous or non-intravenous conscious sedation. Non-intravenous conscious sedation is not covered in conjunction with analgesia;

- 25. Orthodontics is only covered if medically necessary as determined by us. Patient copayments will apply to the routine orthodontic appliance portion of services only. Additional costs incurred will become the patient's responsibility;
- 26. Synchronous teledentistry or asynchronous teledentistry are limited to two (2) per calendar year.

Kaiser Permanente medical facilities

Maryland

- 1 Abingdon Medical Center
- 2 Annapolis Medical Center
- 3 OPENING TBD Medical Center in Aspen Hill
- **4** Kaiser Permanente Baltimore Harbor Medical Center
- 5 OPENING 2021

Bowie Fairwood Medical Center

- 6 Camp Springs Medical Center
- 7 Columbia Gateway Medical Center
- 8 Kaiser Permanente Frederick Medical Center
- 9 Gaithersburg Medical Center
- 10 OPENING 2022

Medical Center in Hyattsville

- 11 Kensington Medical Center
- 12 Largo Medical Center
- 13 OPENING 2022

Lutherville-Timonium Medical Center

- 14 Marlow Heights Medical Center
- 15 North Arundel Medical Center
- 16 Prince George's Medical Center (will close when the Medical Center in Hyattsville opens)
- 17 Shady Grove Medical Center
- 18 Silver Spring Medical Center
- 19 South Baltimore County Medical Center
- 20 Towson Medical Center (will close when Lutherville-Timonium Medical Center opens)
- 21 OPENING TBD

Medical Center in Waldorf

22 OPENING 2021



- 23 White Marsh Medical Center
- 24 Woodlawn Medical Center

Virginia

- 25 Alexandria Medical Center
- 26 Ashburn Medical Center
- 27 Burke Medical Center
- 28 OPENING 2022

Caton Hill Medical Center

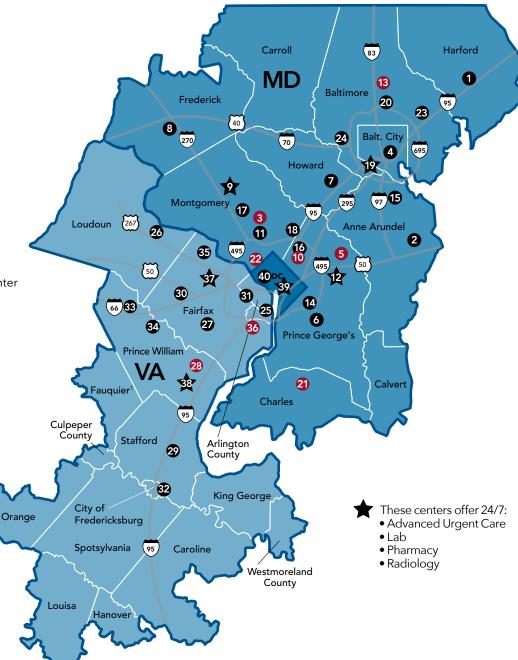
- 29 Colonial Forge Medical Center
- 30 Fair Oaks Medical Center
- 31 Falls Church Medical Center
- 32 Fredericksburg Medical Center

- 33 Haymarket Crossroads Medical Center
- 34 Manassas Medical Center
- 35 Reston Medical Center
- 36 OPENING 2022
 Springfield Medical Center
 (adjacent to current facility)
- 37 Tysons Corner Medical Center

38 Woodbridge Medical Center (will close when Caton Hill Medical Center opens)

Washington, DC

- 39 Kaiser Permanente Capitol Hill Medical Center
- 40 Northwest DC Medical Office Building



Please check kp.org/facilities for the most up-to-date listing of services available at Kaiser Permanente Medical Centers.

1. Kaiser Permanente improved blood pressure control in our Black/African-American members with hypertension, raised colorectal cancer screening rates in our Hispanic/Latino members, and improved blood sugar control in our members with diabetes. Self-reported race and ethnicity data are captured in KP HealthConnect, and HEDIS® measures are updated quarterly in the interregional CORE Datamart. 2. When appropriate and available. If you travel out of state, phone appointments and video visits may not be available due to state laws that may prevent doctors from providing care across state lines. Laws differ by state. 3. In the case of a pandemic, some facilities may be closed or offer limited hours and services. 4. Available on most prescription orders; additional fees may apply. For more information, contact the pharmacy. 5. High deductible health plans may require a copay or coinsurance for phone appointments and video visits. 6. Source: Kaiser Permanente Telehealth Insights Dashboard. 7. Kaiser Permanente 2020 HEDIS® scores. Benchmarks provided by the National Committee for Quality Assurance (NCQA) Quality Compass® and represent all lines of business. Kaiser Permanente combined region scores were provided by the Kaiser Permanente Department of Care and Service Quality. The source for data contained in this publication is Quality Compass 2020 and is used with the permission of NCQA. Quality Compass 2020 includes certain CAHPS data. Any data display, analysis, interpretation, or conclusion based on these data is solely that of the authors, and NCQA specifically disclaims responsibility for any such display, analysis, interpretation, or conclusion. Quality Compass® and HEDIS® are registered trademarks of NCQA. CAHPS® is a registered trademark of the Agency for Healthcare Research and Quality. 8. Some of these services may not be covered under your health plan benefits or subject to the terms set forth in your Evidence of Coverage or other plan documents. Services that aren't health plan benefits may be discontinued at any time without notice. myStrength® is a trademark of Livongo Health, Inc., a wholly owned subsidiary of Teladoc Health, Inc. 9. These features are available when you get care from Kaiser Permanente facilities. To use the Kaiser Permanente app, you must be a Kaiser Permanente member registered on kp.org. 10. See note 6. 11. For a complete list of services you can use your HSA to pay for, see Publication 502, Medical and Dental Expenses, at irs.gov. 12. The Table of Allowances lists the maximum amount, or allowance, that the plan will pay for each covered dental service. The plan will pay the lowest dollar amount among the following 3: the dentist's usual, customary, and reasonable fee; the fee actually charged; or the allowance. Any difference between the allowance and the dentist's fee will be the responsibility of the patient.

NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc. (Kaiser Health Plan) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - · Information written in other languages

If you need these services, call **1-800-777-7902** (TTY: **711**)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at: Kaiser Permanente, Appeals and Correspondence Department, Attn: Kaiser Civil Rights Coordinator, 2101 East Jefferson St., Rockville, MD 20852, telephone number: 1-800-777-7902.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

In the event of dispute, the provisions of the approved English version of the form will control.

HELP IN YOUR LANGUAGE

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-800-777-7902** (TTY: **711**).

አማርኛ (Amharic) ማስታወሻ የሚናንሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ **1-800-777-7902** (TTY: **711**).

العربية (Arabic) ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (Arabic) 1-800-777-7902.

Ɓǎsɔɔ̇ɔ Wùdù (Bassa) Dè dε nìà kε dyédé gbo: Ο jǔ ké m̀ Ɓàsɔʻɔ-wùdù-po-nyɔ̀ jǔ ní, nìí, à wudu kà kò dò po-poɔ̀ bɛ́ìn m̀ gbo kpáa. Đá **1-800-777-7902** (TTY: **711**)

বাংলা (Bengali) লক্ষ্য কর্লঃ যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃথরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন কর্ন 1-800-777-7902 (TTY: 711)।

中文 (Chinese) 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-777-7902 (TTY: 711)。

فارسى (Farsi) توجه: اگر به زبان فارسى گفتگو مى كنيد، تسهيلات زبانى بصورت رايگان براى شما فراهم مى باشد. با 790-777-800 (711: TTY) تماس بگيريد.

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-777-7902 (TTY: 711).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-800-777-7902** (TTY: **711**).

ગુજરાતી (Gujarati) સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-777-7902 (TTY: 711).

Kreyòl Ayisyen (Haitian Creole) ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-777-7902 (TTY: 711).

हिन्दी (Hindi) ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-777-7902 (TTY: 711) पर कॉल करें।

Igbo (Igbo) NRUBAMA: O buru na i na asu Igbo, oru enyemaka asusu, n'efu, diiri gi. Kpoo 1-800-777-7902 (TTY: 711).

Italiano (Italian) ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-777-7902 (TTY: 711).

日本語 (Japanese) 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。**1-800-777-7902** (TTY: **711**) まで、お電話にてご連絡ください。

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실수 있습니다. 1-800-777-7902 (TTY: 711) 번으로 전화해 주십시오.

Naabeehó (Navajo) Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-800-777-7902 (TTY: 711).

Português (Portuguese) ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-800-777-7902** (TTY: **711**).

Русский (Russian) ВНИМАНИЕ: если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-777-7902 (ТТҮ: 711).

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-777-7902** (TTY: **711**).

Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-777-7902** (TTY: **711**).

ไทย (Thai) เรียน: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-777-7902 (TTY: 711).

أردو (Urdu) خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں ۔ کال کریں 1-808-777 (711: TTY).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-777-7902** (TTY: **711**).

Yorùbá (Yoruba) AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi **1-800-777-7902** (TTY: **711**).

Notes

Notes



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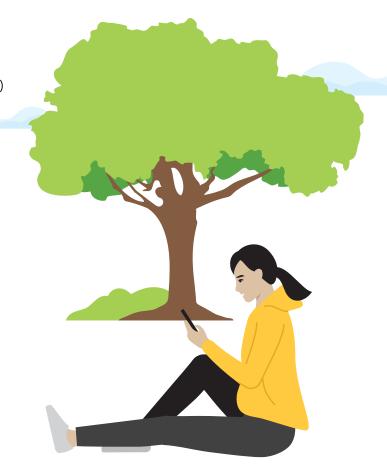
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